

**EVALUATION OF THE IMPLEMENTATION OF THE RECOMMENDATIONS OF THE 10TH MEETING OF CAPACITY BUILDING**

**CONTACT POINTS OF CUSTOMS ADMINISTRATIONS OF THE WORLD CUSTOMS**

**ORGANIZATION (WCO) REGION FOR WEST AND CENTRAL AFRICA (WCA)  
KINSHASA, September 26, 2019**

Agenda item 3 of the 11th meeting of Contact Points

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| **N°** | **RECOMMENDATIONS** | **STATUS OF IMPLAMENTATION**  **(implemented = yes Not implemented=no)** | |
| **If yes,**  **Concrete initiatives** | **If no,**  **constraints / Difficulties** |
| **To the Vice-Chair and the WCO Secretariat** | | | |
|  | Include in the agenda of the next meeting of Directors General of Customs, an awareness session on leadership and its impact on the success of reform |  |  |
|  | Encourage Member Administrations of the Region to share their experiences and good practices, particularly within the framework of the Regional Coaching Programme |  |  |
| **To the WCO Secretariat** | | | |
|  | Intensify initiatives to seek support for the entire WCA  Region in the areas of HRM, strategic management and  stakeholder engagement |  |  |
|  | Improve coordination with the ROCB-WCA, in the processing and analysis of capacity building requests from the Customs Administrations of the WCA Region |  |  |
|  | Help the Region to organize a regional workshop on key  performance indicators in 2019 |  |  |
|  | Extend training on security in the WCA Region |  |  |
| **To the ROCB-WCA** | | | |
|  | Prepare for the attention of member administrations and regional structures, tools to assess the relevance and impact of capacity building activities carried out in the WCA Region |  |  |
|  | Finalize the revised terms of reference of Contact Points with a view to their adoption at the next meeting of the Committee  of Experts |  |  |
|  | Set up a Regional Working Group (GTR) made up of the  ROCB, the RWG on IT Customs administrations (Cameroon,  Côte d'Ivoire and The Gambia), responsible for developing  strategic indicators, particularly for building dashboards |  |  |
|  | Organize a regional workshop on data analysis |  |  |
|  | Develop a capacity building programme in project  management for Customs administrations |  |  |
|  | Set up a Contact Points assessment tool |  |  |
| **To the RTCs** | | | |
|  | Should develop their own training strategies |  |  |
|  | Perform benchmarking with other regions on strategies for revitalizing WCA regional training centres. |  |  |
| **To member Customs administrations of the WCA Region** | | | |
|  | Continue to share experiences and good practices within the  Region, particularly within the framework of the Regional  Coaching Program |  |  |
|  | Administrations which have terminated their contracts with inspection companies should continue sharing their experiences and good practices with other Administrations in  the Region and to present a report during Contact Points  meetings on the impact of taking back ownership of their  outsourced functions |  |  |
|  | Actively participate in a timely manner in questionnaires and surveys, particularly those initiated by the WCO and regional structures |  |  |
|  | Strengthen their capacities in project management |  |  |
|  | Develop a national strategy for the implementation of the AfCFTA |  |  |
|  | Actively participate in National Trade Facilitation Committees |  |  |
|  | Develop and implement a data analysis strategy in accordance with the WCO Manual on Data Analysis |  |  |
| **To the Capacity Building Contact Points** | | | |
|  | Inform the ROCB-WCA as soon as possible of collaboration agreements concluded by their Administrations, specifying the partner countries and the areas of collaboration |  |  |
|  | Prepare and send a summary report of capacity building activities within their administration to the WCO Secretariat and the ROCB-WCA, by the end of November of each year at the latest, with a view to preparing the annual report of WCO activities |  |  |